RETURNS POLICY

Last updated 7th October, 2020

Thank you for your purchase. I hope you are happy with your purchase. However, if you are not completely satisfied with your purchase, you may return it to us for store credit or an exchange. Please see below for more information on our return policy.

RETURNS

All returns must be declared within fourteen (14) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, place the item securely in its original packaging, include your proof of purchase and contact Bounding Hounds to arrange a pick-up date.

Return shipping charges will be paid or reimbursed by us.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least fourteen (14) days from the receipt of your item to process your return or exchange.

EXCEPTIONS

The following items cannot be returned or exchanged:

- Food items

For defective or damaged products, please contact us at the customer service number below to arrange a refund or exchange.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

07414517670

boundinghoundsinfo@gmail.com